



The Journey

Battersea Dogs & Cats Home
Annual Review 2013



Welcome

In 2013, Foxy, a one year-old Akita, found herself on a life-changing journey, which started when her world turned upside down and she urgently needed Battersea's help, and ended with the promise of new beginnings.

Foxy was one of 5,241 dogs and 3,120 cats we looked after in 2013 and, like them, she needed the love, care and expert help Battersea could give her. Together, our dedicated staff and passionate volunteers were there for Foxy in her hour of need. We ensured that her year-long journey through the Home, needing every aspect of care we could offer her, ended with the chance of a happy life, surrounded by love.

Just like Foxy, in 2013 our 153-year-old Home was also on a journey — growing in strength and planning for an exciting future. And our Cat Takeover truly made this Battersea's year of the cat, as our felines went on a journey to the forefront of the Home.

The journeys of our dogs and cats, the steadfast family of people who work, volunteer and fundraise for us, and our Battersea organisation itself, are celebrated here.

We look back with immense pride, and forward with ambition, determination and hope.

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Introduction from the Chairman

When I reflect on Battersea Dogs & Cats Home's journey, I feel a strong sense of gratitude, anticipation and excitement. For our animals, our people and our charity as a whole, there can be no doubt this has been and will continue to be an amazing journey, all in support of the thousands of dogs and cats in urgent need of our help.

As Chairman, it always gives me such pleasure to reflect on Battersea's great progress and clear determination to make sure the journey for our animals, whose simple dreams are of a second chance in life, is as good as it can possibly be.

2013 has seen the roadmap start to take shape for the next five years for the Home, including plans for much-needed new kennels at our famous London centre in the heart of Battersea and the continued strengthening of our Brands Hatch and Old Windsor centres.

Our staff have achieved so much, caring for our dogs and cats with such passion and commitment. And this year we reached an exciting milestone when we welcomed our 1,000th volunteer through our doors in August. Our volunteers, too, play a vital part in everything we do, including fostering animals in their own homes to give dogs and cats time out from a kennel or a pen in which they are struggling to cope.

My heartfelt thanks go out to all our staff and volunteers as it is their hard work that makes our success a reality. I would also like to thank our Council of Trustees for their consistent support throughout the year and the incredible contribution of Claire Horton, our Chief Executive, who works so tirelessly and effectively for the good of the Home.

Finally, our President, HRH Prince Michael of Kent GCVO has been a tremendous support to Battersea in 2013 and we are eternally grateful.



Heather Love
Chairman



Heather with George
and Claire with Audrey

Chief Executive's Report

2013 has been an incredibly busy year for Battersea and one we will remember for finalising plans for what our iconic London centre will look like for generations to come. As a famous London landmark for 153 years, these plans ensure we remain at our special Battersea site for the next 153 years, with 21st-century facilities that will fully meet the needs of all our animals.

Some of our kennels, including Victorian blocks still in use underneath railway arches, were not fit for purpose and new ones were urgently needed for the thousands of dogs we take in every year. Our vision for state-of-the-art facilities will soon no longer be a dream but a reality for all our new dogs. We still urgently need funds to help us achieve our dreams, but our journey has begun, with building work at our London centre getting under way in 2014, and new kennels rising to cradle the generations of desperate and exhausted dogs yet to come.

Our next five-year strategy has been carefully thought through and the remarkable growth in 2013 in the Battersea brand enables us to progress these plans and be optimistic about an increasingly exciting future for the Home.

With the second series and second Christmas Day edition in 2013 of our multi-award winning ITV programme *Paul O'Grady: For the Love of Dogs*, Battersea is welcomed into millions of homes. Consequently our people, our work and particularly our animals, are well known and very much loved. More people are now choosing to get a rescue animal as their next family pet and we are thrilled to have received such warmth, love and support for Battersea from across the nation.

One of the highlights of 2013 was undoubtedly when we welcomed our 1,000th active volunteer to the Home in August. This significant achievement was recognised by the Prime Minister, the Rt Hon David Cameron MP, who visited our London centre in person, to

express his appreciation for the tremendous work our volunteers do, to a huge gathering of the Home's volunteers and staff.

The Prime Minister's presence that sunny day underlined how far Battersea has come in providing a respected voice that champions dog and cat welfare. In 2013 this included playing a leading part in establishing and developing the new Canine and Feline Sector Group, whose sole purpose is to speak with one voice to advise Government on the most important issues affecting dogs and cats in the UK and Europe. We also helped secure changes in the law to make microchipping a legal requirement for dogs from 2016.

We see it as Battersea's role to help not only the thousands of dogs and cats that come through our doors every year but also those at other animal rescue centres in Britain. So 2013 saw us sharing our *Staffies. They're softer than you think.* campaign with more charities throughout the country. This and other initiatives will be further developed in 2014 and beyond.

Through our vital Community Outreach programme we work with communities where dogs are, sadly, used as weapons. We help reduce the antisocial behaviour associated with these dogs and improve their welfare, by challenging and reducing people's acceptance of the use of dogs for status. Our determination to help change the mindsets of young offenders underpins this, and our important work in Young Offender Institutions.

Paul O'Grady, along with international supermodel David Gandy and author and former Children's Laureate Dame Jacqueline Wilson, continue to be superb Ambassadors for the Home and in 2013 we were thrilled to appoint actress and TV personality Amanda Holden as our fourth Battersea Ambassador. Their active involvement and ongoing support for the Home in countless ways is truly remarkable and very much appreciated.

I would like to thank our 323 staff and 1,076 volunteers for doing such a tremendous job caring for our animals and supporting the Home in so many other ways in 2013. And I offer a very special thanks to our fantastic friends, supporters and fundraisers, as without you, Battersea simply would not exist.



Claire Horton
Chief Executive



Comforting arm: Rob Lowe helped Foxy feel at home as she arrived at Battersea

The Journey

Foxy arrives

On 3 February 2013, a family from north London made the heart-breaking decision to give up their family pet. They were moving house and their new landlord wouldn't allow them to have a dog.

So they brought Foxy, an Akita, to Battersea's famous old London rescue centre.

The Home's Intake Assistant Rob Lowe asked them all about Foxy, including her medical history, her temperament and her daily routine. She was scanned for an identifying microchip — but she didn't have one, so if Foxy had been a stray we would have been unable to find her owners. Then Rob helped the family say goodbye to their pet, and made sure Foxy was settled in to her warm kennel.

That day, Foxy was one of 13 dogs and eight cats who arrived at Battersea Dogs & Cats Home's three centres in London, Old Windsor in Berkshire and Brands Hatch in Kent to begin their journey to a new life.



Seven dogs, including Foxy, were handed over to us by their owners because of family illness, separation or divorce, job loss, allergies, inability to pay the vet's bill, a change of mind or, in this case, accommodation problems.

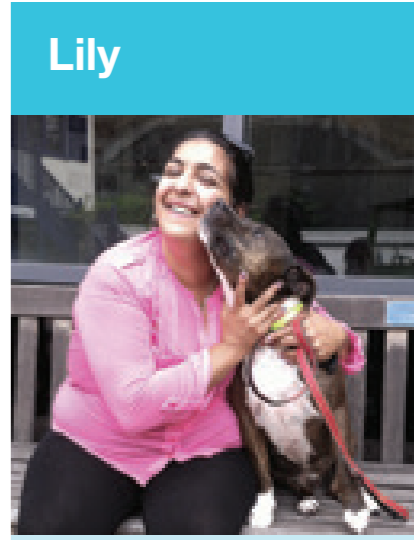
Six more that day were strays, found and brought in by kind individuals, local council dog wardens or police, or passed on to us by veterinary practices. They were all relieved and grateful that Battersea could help and make the difference, with an unbroken 153-year promise to aim never to turn away a dog or cat in need.

114 different breeds of dog came through Battersea's doors in 2013 and Staffordshire Bull Terriers or Staffie crosses made up 33% of our total intake. Out of the 1,565 Staffies Battersea looked after throughout the year, four arrived that day, along with Foxy the Akita. Battersea's efforts to spread the word about how best to look after your pet included running 1,491 education workshops attended by 20,662 children and young adults, taking part in 63 community events in London and the south east, and sharing our *Staffies. They're softer than you think.* campaign with fellow rescue centres in Manchester, North Wales and Rugby.

Abandoned, unwanted animals and — like Foxy — the much-loved pet families were forced to give up because of compelling personal circumstances, were all offered a Battersea lifeline, expert care, and a place of safety and hope.

“Every journey begins with the first step.”

Lao-tzu, Chinese philosopher



Lily
With the door open to let in some air on a hot day in July, Lily the Staffie made a dash for the outdoors. Her frantic owner Karen Viera, from Pimlico, noticing her bed was empty, searched the house, street and neighbourhood — to no avail.

Lily, meanwhile, had made it to Pimlico Station and was then brought to Battersea. Like all our arrivals, Lily was scanned for a microchip — and unlike many of them, her scan yielded an address.

“We are so grateful to Battersea for looking after her and contacting us. I'm so glad we had her microchipped, we might never have seen her again if we hadn't,” said a relieved and very grateful Karen.

Lily, reunited with her owner Karen

Year of the cat

Then and now

2013 marked 130 years since Battersea first took in London's stray cats for rehoming.

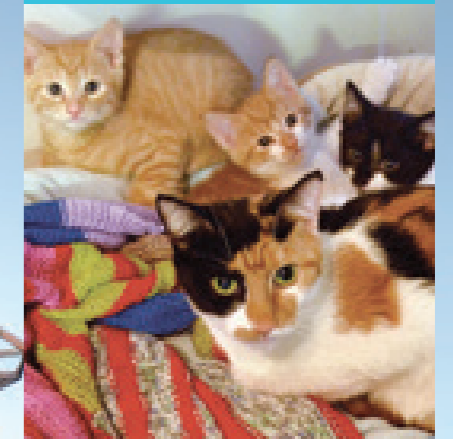
We've cared for more than 232,300 cats in that time but as our name didn't change to Battersea Dogs & Cats Home until 2002, people still fondly think of us as 'the dogs' home'.

So we gave the cats the chance to redress the balance with their canine friends and 'take over' Battersea.

They responded mog-nificently.



Atlanta



Young mum Atlanta and her three beautiful kittens Miami, Phoenix and Austin nearly suffered a terrible end after being taped up in a cardboard box and left out with the rubbish, in Stanwell, Surrey. Thankfully, a passer-by heard their cries and scooped them up before the binmen and their refuse lorry did. Once the kittens were weaned and Atlanta had been spayed, they all went to new homes. As with every Battersea rehoming, their owners were offered four week's free insurance, to give them peace of mind as they settled into their happy new lives, thanks to our partners Petplan.

Atlanta and her three kittens

Millions of pedestrians, drivers and bus passengers and commuters took notice of our outstanding addition to the London Cattery exterior



The Journey

Caring for Foxy

Every dog and cat gets the very best welfare and medical support at the Home and an individual plan to care for them through their Battersea journey. This begins with a thorough medical check in our Clinic.

Vet Nurse Lauren Emmett and Vet Phil Robinson carried out Foxy's initial health assessments and arranged for her to be spayed, as every dog and cat is at the Home, to ensure she didn't bring any more animals into the world. In 2013 the Home's two Clinics in London and Old Windsor neutered 2,925 dogs and cats, an average of eight every day.

With Foxy's arrival, there were 400 dogs and 247 cats at Battersea's three centres and living with foster families that February day. Each of them were looked after during their journey through the Home by a small, dedicated team, which would fully assess them and give them all the help they needed to find a new family, and monitor their progress at every stage.

Some dogs excel in a heroic role that matches their breed and temperament. Such dogs are assessed by our Service Dog Manager for an active working life with the Police Service, HM Forces, UK Border Agency, the Prison Service, security firms or farms. In 2013 42 dogs – mainly German Shepherds, Rottweilers and Spaniels – got the green light to take up their new career thanks to the programme, which was supported by country lifestyle retailer Orvis, who matched customer donations to help our service dogs.

Foxy's team of carers decided she would be a good family pet but as she wasn't coping well with city life and struggled with noisy traffic, she was moved to one of our country centres, in Old Windsor, where she could settle and enjoy a quiet and spacious environment.

And during 2013, our two countryside centres in Old Windsor and Brands Hatch cared for 1,835 dogs and 862 cats. Our smaller Brands Hatch centre rehomed 418 dogs, an amazing year-on-year increase of 49%.

Over at Brands Hatch, the serious business of play was explored, bringing some dogs together and allowing them to exercise and have fun in grassy paddocks to lower their stress levels and improve kennel life for everyone. In future, we are looking to extend playgroups across other Battersea centres, to make a sociable difference for more dogs.

The average stay for a Battersea dog in 2013 was 29 days, and for a cat 25 days. As an Akita (average stay 47 days), Foxy's would be longer but with our individually-tailored plans created for every four-legged character we take in, we would make every day count towards journey's end.

“Does the road wind up-hill all the way? Yes, to the very end. Will the day's journey take the whole long day? From morn to night, my friend.”

Christina Rossetti, poet

Herbie



Springer Spaniel Herbie sniffed out drugs with a street value of £15,000 within four months of starting work with Northamptonshire Police. Herbie was "headhunted" by our Service Dog Manager Keith Payne, when he heard that the Spaniel was soon to be brought into Battersea. Keith worked with Herbie's love of tennis balls to start training him to sniff out hidden objects, and in August 2013 he graduated from Police Dog School and is now a top-serving sniffer dog.

Herbie with his handler PC Emma Reid



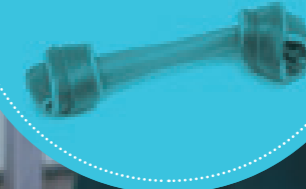
3,937 operations

carried out under anaesthetic by our Clinic team of 33, including six Vets



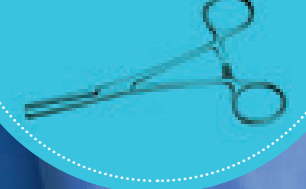
807 dental operations

on dogs and cats performed in our operating theatres in 2013



238 lump, bump

and mass removals by our Clinic team of 33, including six Vets, in 2013



Beating heart: Vet Nurse Lauren Emmett and Vet Phil Robinson gave Foxy the very best of medical care



Rehoming and Welfare Assistants
Yogi Von Hippel and Evelyn Mayes
with Head of Cattery Lindsey Quinlan

Year of the cat

Domestic bliss

In 2013 Battersea wanted to remind everybody that we rehome cats as well as dogs, to help speed up the rehoming process for our patient felines. 2,687 cats were rehomed by year end, which represents a massive 18% rise in rehoming from 2012. On one weekend alone, a record-breaking 53 cats went home. And for the first time in our history, cat rehoming throughout 2013 equalled those of dogs.

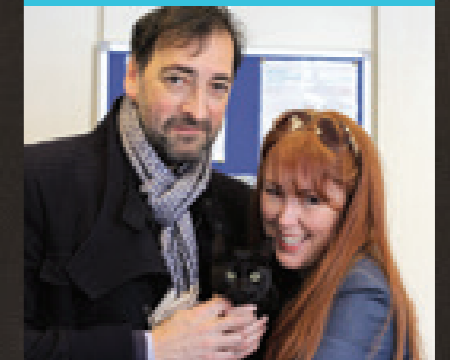


Misty: Extra special cat

And we cared for some unforgettable cat characters, including Misty, the polydactyl cat with five fingers, Oyster who hitched a ride to our London centre after being found on a Victoria Line underground train, and feisty feline Baby Girl, who demanded (and got) her own interview on Facebook and Twitter, bemoaning her six-month wait for a new home. Like 2,686 of her fellow Battersea moggies, Baby Girl found a new home with the Wallington family from Surrey.

From July to December, over 1,000 Battersea cats found new homes, leaving Lindsey Quinlan, Head of Cattery at our London centre, to enthuse: "We've never been so busy, with lots of people from all over the UK visiting us and wanting to rehome our feline friends. We hope this has really put Battersea's cats in the forefront of people's minds and that cat lovers will continue to visit us and give much-needed homes to the thousands of cats we look after every year."

Timmy



Over the Easter weekend, impressionist and actor Alistair McGowan and his fiancée Charlotte Page visited our London centre. They were really taken by six-month-old black kitten Timmy, and became proud owners of a Battersea cat. Timmy was found dumped next to a supermarket recycling centre with his four brothers and sisters. During their stay at the Home, they all made an impression on their fair share of the 152,940 litres of cat litter donated by Bob Martin which helped our cats stay clean, comfortable and housetrained in 2013.

Timmy with Alistair McGowan and fiancée Charlotte



“ Good company in a journey makes the way seem shorter.”

Izaak Walton, author

The Journey

Finding Faith

Ten months into her Battersea journey, still patiently waiting for a home, Foxy was on a regular walk at Old Windsor one cold November morning when she did something that would catapult her into Battersea’s history books for canine super heroes.

Out with one of our animal Rehomers, Vicky Snook, Foxy spotted something lying lifeless in a ditch and barked loudly to alert Vicky to a weak and severely emaciated Great Dane Cross, alone and collapsed, and dangerously close to death.

Thanks to Foxy’s sharp senses, we rushed the dog we later named Faith to our Old Windsor Clinic for emergency treatment from Battersea Vet Paul Dobson.

“Faith was one of the thinnest dogs we’ve ever seen at Battersea and it was definitely touch and go for a while. If Foxy hadn’t found her hidden in the ditch she may well have died there,” said Paul.

Faith and Foxy’s amazing story was a very touching highlight of Battersea’s ITV Christmas Day programme, *Paul O’Grady: For the Love of Dogs at Christmas*. Millions of TV viewers, dog lovers and Battersea supporters enjoyed a second series and this second consecutive Christmas Day special in 2013.

The TV series of the sometimes happy and sometimes sad journeys of our canine friends has had a tremendously beneficial impact on the Home, cementing Battersea’s place in the hearts and minds of every animal-loving person in the UK. Dogs like Foxy appearing on national television have helped change perceptions and dog-owning habits, as many rescue centres throughout the UK have noticed more people choosing to give a rescue dog a second chance in life, as their family pet.

And thanks to the TV exposure and our busy Battersea Ambassadors and other celebrities doing so much for the Home, Battersea is one of the top twenty best known UK charities. We also reached wider audiences with a record-breaking Old Windsor Family Fun Day, our Annual Reunion in Battersea Park and our first Battersea Carol Concert, held in St Luke’s Church, Chelsea.

Faith



Faith’s last-minute rescue from that tomb of a ditch, made possible by Foxy, began her journey from death’s door to a new life. After a month of tender nursing care at our Old Windsor centre, Faith had blossomed from a 16kg waif into a 23kg picture of health, and was ready to go home.

Still less than a year old, Faith could now look forward to many joyful years surrounded by love and happiness, and that’s exactly what she’s now enjoying with her owner Anne Gravett, in East Sussex.

But for Foxy, hero of the hour, the wait for a new home was far from over...

Emaciated Faith, found by Foxy

48m people
and one in four of the viewing public watched each episode of Series 2 of *Paul O’Grady: For the Love of Dogs*

6.5m viewers
watched the broadcasts of our 2013 Christmas special, including one in five TV viewers in the UK on Christmas day

736,256 people
viewed our most popular Facebook post ever, on the rehoming of three-legged Staffie Buddy, who also starred in the ITV Christmas programme

69,282 followed us
on Twitter by the end of 2013, a 269% increase over the year

Purr-fect!

Throughout 2013, our three Catteries reached out to cat lovers through an imaginative and hugely popular series of feline focused events.

Feline Lonely was a Valentine's Day experience that captured the imagination of Londoners who flocked to Battersea for an evening of getting to know new friends, and of course our cats. Ten found new homes as a result, so when we launched late-night Purrsday openings, on Thursdays, we believed many more cats and kittens would benefit from increased exposure. In July, our Kitten Shower attracted 775 visitors to the London centre, six times our daily average.

On Halloween, our *Scaredy Cats* party lured more supporters and potential new homes to Battersea, and focused on rehoming black cats, who can sometimes be overlooked by would-be owners.

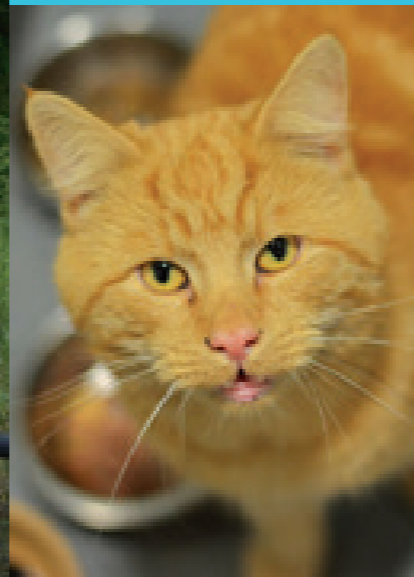
And at Christmas, as 2013 wound up, our cats were Feline Festive, with yet another sell-out cat experience. During the last six months of 2013, over 26,000

people came to our three centres in London, Old Windsor and Brands Hatch, resulting in an 18% rise in visitor numbers over the year – fantastic news for Battersea's Catteries and the 3,120 cats who spent part of their year in them, including 541 in the Cattery at Old Windsor and 321 at Brands Hatch.

Aside from the amazing image on our London Cattery buildings, one of the most visible reminders of how successful we were during the year was the arrival of the Monopoly cat at Battersea.

After a new cat token was added to the famous old board game, a giant version went on tour. At its end, the Monopoly moggie needed a home, and with 130 years' experience of rehoming lost, abandoned and unwanted cats, we were the obvious destination. She has made herself at Home outside our Reception area.

Oyster

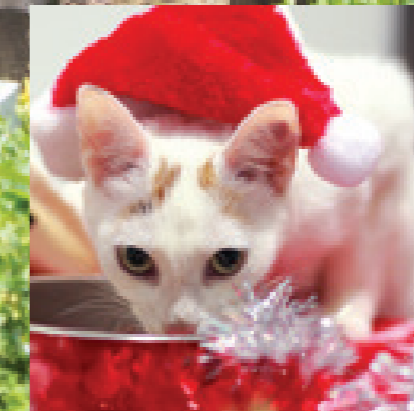


Who was there to make the difference for a ginger cat inexplicably travelling the Victoria Line on the London Underground? A Battersea volunteer, of course. Paige Jokovic came to the rescue of the metro moggy (called Oyster by Battersea). "We both took the tube to Vauxhall, and I'm very pleased I was there to help him get off, mind the gap and arrive safely at Battersea," said Paige. After just 12 days in our London Cattery, Oyster took the District Line to Southfields with his new owners. He is now called Finn.

Oyster: Your next stop is a new home



Go straight to Battersea: The Monopoly cat



The Cattery at Old Windsor



The Journey

Our people

“Do not follow where the path may lead. Go instead where there is no path and leave a trail.”

Ralph Waldo Emerson, writer

From our earliest days, when Founder Mary Tealby and her tireless band of staff and volunteers offered the capital's strays a place of safety and a promise of a better life to come, Battersea has been on a journey for our people as well as our animals. Countless numbers of men and women, employees and volunteers, have been dedicated to our work and cause.

Every single one has been committed to help homeless, abandoned and neglected dogs and cats in desperate need of help. Battersea has always been there for them in the past, as it is today.

In August 2013, a young man who works full time in marketing approached the Home to offer some of his free time as a volunteer. James Moore was in fact our 1,000th volunteer and to mark this Battersea milestone, we were joined by the Prime Minister, the Rt Hon David Cameron MP, who visited our London centre to acknowledge the Home's work and our volunteers in particular.

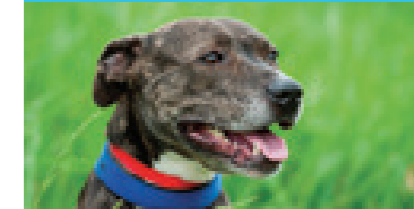
“Battersea Dogs & Cats Home has been doing fantastic work for over 150 years and I'm delighted to congratulate them on their 1,000th volunteer. Not only do they carry out vital frontline work in animal welfare, but also inspire people to make a positive difference with their time. Today I've had the chance to see them in action and have been amazed by the commitment and enthusiasm of everybody here,” he said.

Battersea volunteers now come from all walks of life, with many full-time professionals also keen to offer their free time to support the Home's animal welfare work. They include police officers, Chelsea Pensioners, business managers, nurses and those retired from full time work. Their immense contribution saves the Home the equivalent of £500,000 a year.

By the end of 2013, there were 1,076 active volunteers supporting the work of 323 dedicated staff, all making a real difference every day. And this is only possible thanks to tens of thousands of loyal and passionate supporters who give their time and money for Battersea's dogs and cats.

From Clinic Nurse to Cattery Rehomer to Chief Executive, we all strive to make a difference through our work, keeping high standards, embracing growth and change, working together, and inspiring, motivating and developing ourselves and others, to achieve One Battersea. Battersea is in safe hands and we want our commitment and passion for the Home's vital work to help our animals to shine as a beacon for those who follow.

Alfie



When Alfie's owners split up, Battersea's Brand Hatch centre took him in. Alfie spent 414 days at Battersea, 12 times longer than the average stay for a dog. He didn't cope well in our kennels, so just like 1,178 other Battersea dogs and cats in 2013, Alfie spent time on foster to give him the day to day pleasures of family life and ease his journey to a new home.

182 volunteer fosterers did this massively important job for us in 2013, and foster carers continued to be a special kind of volunteer we're always keen to recruit more of.

And for Alfie, not one but four different foster homes did him a power of good. He was spotted on our website by the Watkins family of Bracknell, and is making the most of his second chance.

Staffie Alfie, our longest stay

91,702 visitors

welcomed by volunteers and staff in 2013 to the Home's three main centres and one mini centre

WELCOME

18,191 hours

spent by volunteers with cats and kittens in their pens



57,688 hours

spent by volunteers socialising dogs, in their kennels, on site and out and about

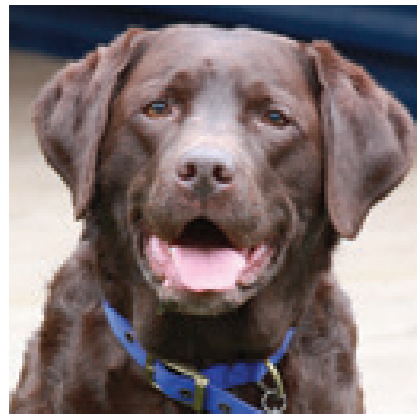


Prime time: Prime Minister David Cameron with James Moore and many more of our amazing volunteers

The Class of 2013

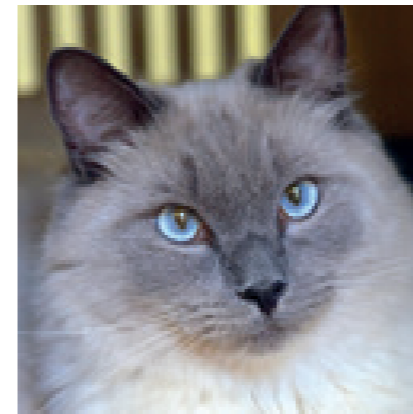
Dogs

	Total		Total		Total
Akita	36	Dachshund: Std Smooth Hair	2	Schnauzer: Miniature	9
Alaskan Malamute	24	Dalmatian	14	Schnauzer: Standard	1
Anatolian Shepherd Dog	8	Dobermann	15	Setter: English	1
Australian Cattle Dog	2	Dogue de Bordeaux	33	Setter: Red	1
Australian Kelpie	1	Finnish Lapphund	1	Shar-Pei	30
Basset Hound	16	Foxhound	3	Shiba Inu	1
Beagle	49	German Shepherd Dog	151	Shih Tzu	41
Belgian Shepherd Dog	11	Great Dane	5	Siberian Husky	90
Bichon Frise	45	Greyhound	22	Spaniel: Brittany	1
Boerbel	2	Harrier	2	Spaniel: Cavalier King Charles	35
Boxer	32	Hungarian Vizsla	2	Spaniel: English Cocker	53
Bulldog	21	Japanese Akita Inu	1	Spaniel: English Springer	45
Bulldog: American	133	Labradoodle	8	Spaniel: Field	1
Bulldog: French	10	Lhasa Apso	11	Spaniel: King Charles	3
Bulldog: Old Thyme	6	Lurcher	178	Spanish Water Dog	1
Canary Dog	5	Mastiff: Bull	129	Spitz: German	12
Cane Corso	8	Mastiff: Neapolitan	5	Spitz: Japanese	1
Chihuahua: Long Hair	13	Mastiff: Old English	3	Terrier: Bedlington	5
Chihuahua: Smooth Hair	40	Mexican Hairless	1	Terrier: Border	33
Chinese Crested	4	Miniature Pinscher	3	Terrier: Boston	1
Chow Chow	1	Mongrel	504	Terrier: Cairn	8
Collie	3	Newfoundland	1	Terrier: English Bull	42
Collie: Border	107	Northern Inuit	2	Terrier: Fox Smooth Hair	1
Collie: Rough	3	Pekingese	6	Terrier: Fox Wire Hair	3
Corgi Welsh: Cardigan	2	Pointer: English	1	Terrier: Irish	2
Corgi Welsh: Pembroke	3	Pointer: German Short Hair	4	Terrier: Jack Russell	384
Coton De Tulear	1	Pointer: German Wire Hair	1	Terrier: Kerry Blue	1
Dachshund: Min Long Hair	2	Pomeranian	9	Terrier: Lakeland	11
Dachshund: Min Smooth Hair	2	Poodle: Miniature	11	Terrier: Maltese	10
		Poodle: Standard	4	Terrier: Miniature Bull	3
		Poodle: Toy	8	Terrier: Norfolk	6
		Pug	24	Terrier: Parson Russell	12
		Pyrenean Mountain Dog	2	Terrier: Patterdale	52
		Retriever: Flat Coated	1	Terrier: Pit Bull	137
		Retriever: Golden	9	Terrier: Plummer	2
		Retriever: Labrador	160	Terrier: Scottish	2
		Rhodesian Ridgeback	6	Terrier: Soft Coated Wheaten	1
		Rottweiler	135	Terrier: Staffordshire Bull	1,565
		Saluki	13	Terrier: Tibetan	6
		Samoyed	5	Terrier: Welsh	1
		Schipperke	1	Terrier: West Highland White	39
				Terrier: Yorkshire	86
				Weimaraner	8
				Whippet	33
				Total	4,866



Cats

	Total
Abyssinian	1
Bengal	12
Birman	5
British Blue	4
British Short Hair	8
Burmese	2
Devon Rex	2
Domestic Long Hair	134
Domestic Medium Hair	308
Domestic Short Hair	2,302
Exotic Short Hair	7
Korat	1
Maine Coon	2
Manx	1
Norwegian Forest	1
Persian	15
Ragdoll	4
Siamese	10
Siberian	1
Snowshoe	1
Somali	2
Total	2,823

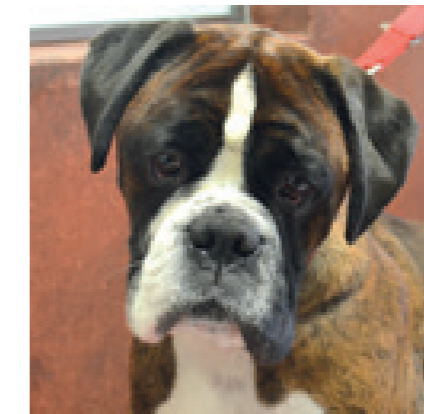


Breed highlights

Dogs

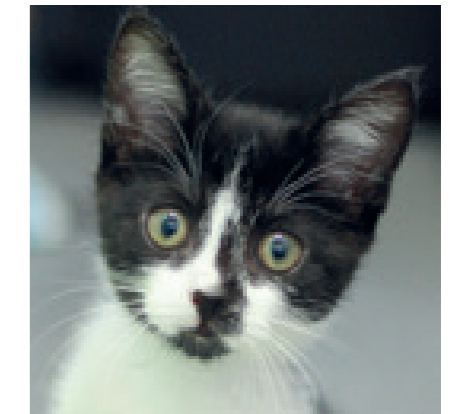
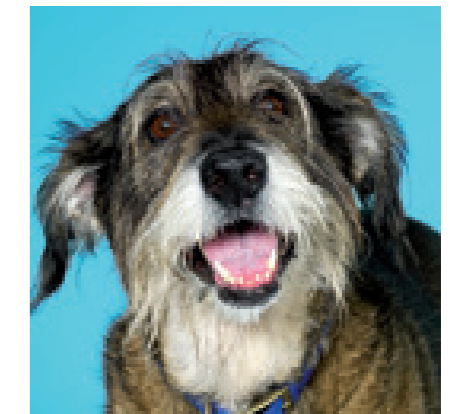
1,565	Staffordshire Bull Terriers
504	Mongrels
384	Jack Russell Terriers
178	Lurchers
160	Labrador Retrievers

In total, we cared for 8,541 dogs and cats in 2013. This includes those who were with us at the beginning of the year, and those we reunited with their owners off-site.



Cats

2,302	Domestic Short Hair
308	Domestic Medium Hair
134	Domestic Long hair
15	Persian
12	Bengal



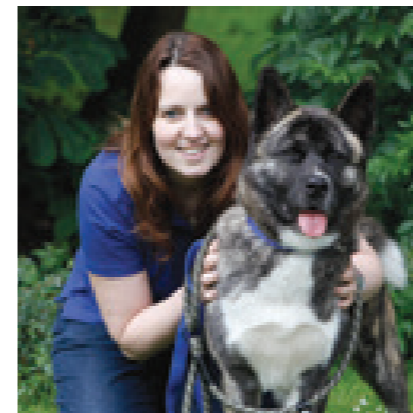


Fond farewell: Foxy's Battersea journey is complete, as she leaves our care for a new life with Warren Higgs and his son Sebastian

The Journey

Foxy goes home

After a full year at Battersea, Foxy our much-loved rescue Akita had saved the life of another dog, appeared on television, experienced a foster home and two of Battersea's three centres, been neutered and microchipped, assessed, cared for, walked and — finally — rehomed.



Foxy with her foster carer Kelly-Marie Smith, who works at our Old Windsor centre

She made the same journey taken by 3,150,539 homeless dogs and cats since Battersea was founded in 1860, and she ended that eventful journey in the place we wish for all our pets – a safe, permanent and happy home.

Her Battersea life was made possible by all the people who so generously gave money to the Home in 2013, everyone who knitted a warm blanket for her bed, those who donated her food, the visitors who came to see her and of course all the staff and volunteers who were her lifeline, giving meaning and love to her everyday life.

Foxy's was one of 8,541 animal journeys made through Battersea Dogs & Cats Home in 2013. She was special because she was a Battersea dog. Ultimately, she was given her second chance by Warren Higgs and his 12-year-old son Sebastian, who live in Berkshire. They offered our Akita an experienced, patient and loving home. Journey complete.

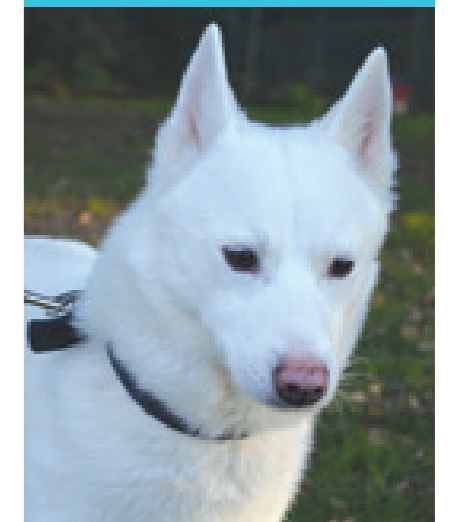
13 days
average stay for
a Bichon Frise in 2013

43 days
average stay for
a Dogue de Bordeaux

“Every day is a journey,
and the journey
itself is home.”

Matsuo Basho, Japanese poet

Milky



October 2013 saw the opening of our first Battersea Dogs & Cats Home *from home*, located inside Pets at Home in Sydenham. This mini version of Battersea was paid for by the charitable foundation Support Adoption for Pets, and it wasn't long before one Battersea dog had reason to salute them. Beautiful Siberian Husky Milky, who was brought to Battersea's Brands Hatch centre because of her owner's health problems, was rehomed after initially meeting her new family at our mini centre in Sydenham.

Milky the Siberian Husky

Our Home

Just like our animals and our people, the Home itself is on an incredible journey. We have been undergoing considerable change and growth in recent years, cementing our place as one of the UK's most experienced, front line and relevant animal welfare charities, with wider ambitions to improve the lives of more dogs and cats through our community-based activities.

As we look to our next five years, our iconic London centre will undergo considerable change. Our plans for new and much needed kennels, dog exercise paddocks and a state-of-the art Veterinary Hospital will become a reality, providing the very highest standards of care for our dogs and cats. Improvements to our Old Windsor and Brands Hatch centres are also planned for 2014.

As well as caring for dogs like Foxy in our centres, we want to increase the numbers of animals we are able to

reach, helping to improve the lives of dogs and cats across the UK and doing more to tackle the reasons why animals come through our doors in the first place, in search of a safe haven. We will help tackle some of society's worst dog and cat welfare problems.

Legacies and fundraising will remain the financial backbone of Battersea and there is an ongoing commitment to growing our supporter numbers, to have a really solid foundation on which to plan for the future.

*Battersea Ambassadors
Dame Jacqueline Wilson, David Gandy,
Amanda Holden and Paul O'Grady MBE
mark the start of building work on our
new kennels.
Photograph Patrick Harrison*



Funding our future

Making the difference for all the animals whose journey through life brought them to Battersea in 2013 meant providing the very best in medical care and welfare, from specialist operations and aftercare to soft beds and squeaky toys.

£35,307 invested daily to care for all the animals who desperately needed our help

**Income:
£22,749,852**

Legacies and donations
£19,134,055

Investments and property
£1,108,439

Events and shop sales
£1,066,609

Rehoming and claim fees
£1,440,749

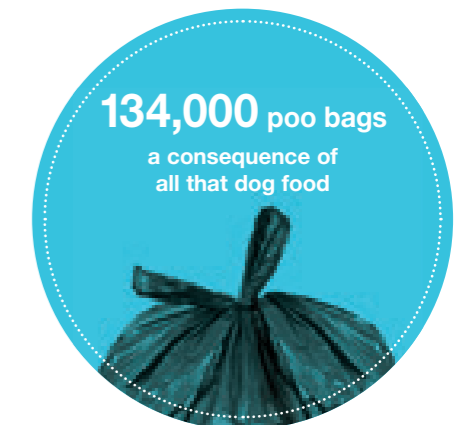
**Expenditure:
£23,929,148**

Caring for dogs and cats
£12,887,117

Awareness and education
£1,082,110

Income generation and investments
£9,929,147

Governance
£30,774



Who's who

The passion and vision of our Founder Mrs Mary Tealby, who established Battersea, then known as the Temporary Home for Lost and Starving Dogs, in a stable yard in Holloway in 1860, lives on in our Home today. The following dedication was to be found in every Annual Review published by Battersea from 1865 to the 1980s. We are proud to reinstate that tradition.

This Annual Review is dedicated to the honoured memory of the late Mrs Tealby, the Foundress and unwearied benefactor of this institution.



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Billy, surrounded by knitted mice and Battersea love

Visit one of Battersea's three centres,
open daily. Visitors welcome

Battersea Dogs & Cats Home

4 Battersea Park Road
London SW8 4AA
T: 0843 509 4444

Battersea Old Windsor

Priest Hill, Old Windsor
Berkshire SL4 2JN
T: 0843 509 4444

Battersea Brands Hatch

Crowhurst Lane
Ash, Kent TN15 7HH
T: 0843 509 4444

For further information, and to find out how to rehome,
make a donation, visit one of our centres or get involved,
go to **battersea.org.uk** or call **0843 509 4444**



Registered charity No. 206394

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FundRaising
Standards Board

A member of the Association of
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A Registered Charity under the
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Battersea Dogs & Cats Home,
a Company Limited by Guarantee.
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VAT registration No. 726 5204 47.

Registered office:
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